

## Our Technological Edge

To maintain SCI's versatility and adapt to your company's procedures and requirements, we equip ourselves with the latest technology and resources needed to reduce cycle-times, provide accurate file handling, and ensure professional service.

**Claims Shield** is our exclusive, proprietary, web-based claims management system that allows us to do just that. Our highly secure system enables SCI be agile, and react quickly as your needs change.

Claims Shield features include:

- Data Security
- Redundant File Storage
- Superior File Tracking
- Customized Reporting
- 24/7 Real-Time File Access
- User Friendly
- Direct Communications
- Reduced Claim Cycle-Time
- Transparency of Claims Process
- Real-Time Status Updates

To ensure compliance, report quality, and file accuracy, every file is reviewed by a seasoned SCI supervisor before being presented to you, along with all relevant file documentation of completed, assigned tasks. Completed files are transmitted in a combined, easy-to-read format based upon the client's requirements. Finally, all completed files are then uploaded to Claims Shield, stored, and available for your convenience.



**MULTI-LINE ADJUSTING**

**BRANCH ASSIST/STAFFING**

**CLAIMS SHIELD 24/4 REAL-TIME FILE ACCESS**

**PERSONALIZED SERVICE/SUPPORT**

**We Invite You**

**to become part of our client list, and  
experience the SCI difference.**

**Submit An Assignment Today**

- **By Phone: (252) 946-6903**
- **By Fax: (252) 946-6908**
- **By E-fax: (770) 783-8541**
- **By Email: [claims@mailsci.com](mailto:claims@mailsci.com)**
- **By Web: [www.southernclaimsinc.com](http://www.southernclaimsinc.com)**

**Reliable. Accurate. Professional.  
Customized Business Solutions**



**A Multi-Line Adjusting Company**

***"Lighting The Way To  
Claims Service Excellence"***

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# Our Mission

## **Fast Service**

Our goal is to produce an efficient claim cycle-time with all files; whether it be property, auto or general liability. If any unforeseen circumstances arise that prevent us from reaching this goal, your office will be notified immediately by a member of SCI's dedicated staff.

## **Fair Price**

Efficient claims handling and low overhead allow SCI to pass savings along to you. Fair billing schedules, combined with our efficient claims handling, allow your company to save on each claim.

## **First Rate**

SCI has the privilege of working with some of the industry's leading adjusters and appraisers. We view them as one of our company's fundamental building blocks. All of our adjusters and appraisers are experienced, well-trained, and utilize the latest industry claims estimating techniques and software. Their training and expertise allow SCI to reduce claim cycle-time, increase file accuracy, and deliver superior customer satisfaction.

# Our Specialties



We service all primary lines including, but not limited to the following:

- Activity Checks
- Audit Services
- Automotive / Heavy Equipment
- Branch Assist
- Builders Risk / Inland Marine
- Business Interruption
- Catastrophe Services
- Commercial Properties
- Earthquake
- Flood
- Hazardous Materials
- Litigation Management
- Recorded Statements
- Residential Properties
- Scene Investigations
- TPA Services

# Our Promise

It is our promise to you, that with each and every claim, you will receive the absolute best in professional service and timely claims handling. From the office staff to the field adjuster, SCI strives for claims service excellence, claims file accuracy, and always, complete customer satisfaction. We take pride in our work, and believe that it shows, not only in our customer loyalty, but also in our attention to detail, excellent customer service, and claim cycle-time on each claims file handled.

Let SCI show you the benefits of having *Our Team* of professionals assist you with your Daily and Catastrophe claims needs.

***Let us customize your business needs!***

## **Southern Claims, Inc.**

- Phone: (252) 946-6903
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